- 1. WHO CAN PLAY (Who can book courts)
 - a. Members in good standing, who have paid their fees in full, and under the following conditions can play:
 - Full year members (May 1 to Apr 30) have full access to booking outdoor clay courts and indoor courts in the bubble.
 - Winter members (Oct 1 to April 30) can book indoor and outdoor courts (while available).
 - Adult/intermediate members can book available courts 8 days in advance.
 - Junior members (18 and under) can book available courts 6 days in advance.
 - b. University of Waterloo students can reserve indoor courts as early as 24 hours in advance of their start time.
 - Students will be asked to verify their status as active students for the current school year the first time they come to club at the beginning of the indoor season (Oct 1.). Staff will request to see a copy of the student's Proof of Enrolment letter as verification.
 - c. Non-members and WTC Summer members may play as guest of a member **one time per month**. Non-members will **not** be able to reserve courts at this time.

2. COURT REGULATIONS, BOOKING COURTS AND FEES

- a. All players can play once per day only.
 - Participation in clinics, group and private lessons and other club events are excluded.
 - Front desk staff will not update bookings to add players who have already played that day. (Indoor Season)
- b. The window to reserve courts opens at 9:30 pm, for court start times between the hours of 7:00am and 3:30pm for the following week. E.g.: To reserve court 10 for 9am on Friday, Oct 11, you can book the court as early as Thurs, Oct 3 at 9:30pm. (8 day advanced booking.)
- c. The window to reserve courts opens at 10:00 pm, for court start times from 4:00pm or later. E.g.: To reserve court 11 (1hr) for Sat Oct 12 at 4pm, you will book on Fri Oct 4 at 10pm.
- d. All players must be registered in a booking before the court start time. If the booking requires changes, please make the updates online or call ahead (if less than 24 hours).
- e. A minimum of 2 players is required for book a 1-hour or 1.5-hour time slot.
- f. A minimum of 3 players is required for book a 2-hour time slot.
- g. Court Fees are set annually by the Board of Directors for each of the following categories:
 - Non-Prime Time -

- Opening to 4 pm Monday to Friday,
- 6 pm to closing, weekends
- Member Rate: \$18/Hour

Prime Time -

- 4 pm to closing, Monday to Friday
- 7am to 6 pm weekends
- Member Rate: \$22/Hour
- University of Waterloo Students
 - Student Rate \$15/Hour
- Non-UW Post-Secondary Students (not applicable
 - Non-Prime Hourly Rate: \$18/Hour
 - Prime Time Hourly Rate: \$22/Hour
- Public Rate (May 1 September 30)
 - \$40/Hour
- Guest Fees (Effective November 1, 2025)
 - \$15 per visit

3. DRESS CODE

- a. Court shoes are recommended on both indoor and outdoor courts. They are certified non-marking on the indoor courts and will not damage the clay courts. Shoes with soles that will mark the indoor courts are not permitted. Shoes with heels, bars, high-ribbed soles, coarse treads etc. also are not permitted.
- b. Salt and other debris damages the surface of the indoor courts. Therefore, winter boots are to be left on the boot trays provided in the lobby during the winter months.
- c. Appropriate tennis wear is expected. Denim jeans and shorts as well as shirts with inappropriate language and logos will be considered unacceptable.

4. COACHING

a. No outside coaching is permitted.

5. ON-COURT RULES

- a. No spectators are allowed on the courts, including members and members' children. Exceptions may exist under specified conditions, with permission, during certain events (e.g. inter-urban play, tournaments, and lessons).
- b. Players must be considerate of the game in progress. When entering the courts, wait until a break in play before entering and ensure that the gates to the outdoor courts or curtains in the bubble are closed securely. Open gates and curtains are a hazard.
- c. Alcohol is not allowed on the courts. Smoking is not permitted on club premises. Only non-alcoholic beverages (water and sports beverages) in closed containers are allowed on the courts.
- d. Please ensure you dispose of your garbage at the end of your match either using the garbage and recycling bins on court or bringing with you as you leave the court.
- e. Loud conversations, abusive language and outbursts of anger are not permitted.
- f. Equipment such as nets, net posts, court surface etc. must not be physically abused.